



**Thank You for Everything You Do for Our Members and Our Community**

Access to Healthcare Network includes local providers, like you, who have graciously offered their services to AHN members at a reduced rate in exchange for payment at the time of service. Our goal is to ensure Access to Healthcare Network functions as best possible for you and your patients and our Access Medical Director and Assistant Director are readily available to respond to your compliments or concerns.

**Assistant Director for Access Medical (For all member related questions)**

Dora Garcia, Phone: 775-284-8989 ext. 811; Email: [dgarcia@acesstohealthcare.org](mailto:dgarcia@acesstohealthcare.org)

**Director for Access Medical**

Dena Miguel, Phone: 775-284-8989 ext. 211; Email: [dmiguel@acesstohealthcare.org](mailto:dmiguel@acesstohealthcare.org)

Contact the **Provider Relations Manager** for questions regarding current contracted rates or to provide updates related to your practice roster, office address, phone or fax, email or any other significant changes within your practice.

**Provider Relations Manager**

Nick Olmstead, 775-284-8989 X329; Email: [nolmstead@acesstohealthcare.org](mailto:nolmstead@acesstohealthcare.org)

**Program Guidelines**

- The Access Medical Program is not health insurance and not a payer source
- Members must pay for all charges at the time of service (exceptions apply for charges billed after the fact)
- Members cannot arrange payment plans
- Members must present their card at time of service – please call our office to verify eligibility (775)284-8989 ext. 512. (Providers can also refuse treatment if a member card is not presented)
- Please contact our office to inform us of any member no call/no shows and/or late cancellations. There is a \$25 charge and our office will reach the member to advise them of the charge and re-educate about our guidelines. Note: 2 occurrences will result in permanent removal from the program.

**Tier #**



PCP:  
 {{{CONTACT\_CURRENT\_PCP\_FOR\_CONTACT\_NAME}}}  
 Phone:  
 {{{CONTACT\_CURRENT\_PCP\_FOR\_CONTACT\_PHONE}}}  
 Dentist:  
 {{{CONTACT\_CURRENT\_DENTIST\_FOR\_CONTACT\_NAME}}}  
 Phone:  
 {{{CONTACT\_CURRENT\_DENTIST\_FOR\_CONTACT\_PHONE}}}

Tier 1  
 Member: {{{CONTACT\_NAME}}}  
 Member Number: T01-  
 {{{CONTACT\_CLIENT\_NUMBER}}}  
 Effective Date:  
 {{{CONTACT\_MDP\_EFFECTIVE\_DATE}} @ "MMMM d, yyyy"}}

**Customer Service**  
 Member (775) 284-8989 Ext. 511  
 Provider (775)284-8989 ext. 512  
 Fax: (775)284-1053  
 Access Medical Discount Program is a discount program (not insurance). Member pays for care at the time of service

**Primary Care Fees**  
 Initial Visit: \$70  
 Follow-Up: \$50  
 In-Office Procedures: 50% of Medicare

**Hospital Fees**  
 In-Patient \$500 Per Day  
 /\$5,000 Max  
 ER \$400 Per Visit

Renown South Meadows is **NOT** a contracted provider

**Urgent Care Fee**  
 Visit: \$85

**Specialty Care Fees**  
 Initial Visit: \$150  
 Follow-Up \$75  
 In-Office Procedures: 50% Of Medicare

**PROGRAM FEES**

<b>PRIMARY CARE</b>	<b>TIER 1 FEES</b>	<b>TIER 2 FEES</b>
New patient initial visit	\$70	\$80
Established patient follow-up	\$50	\$55
Exam (PAP Smears)	\$75	\$80
In-office procedures	50% of current Medicare allowable rate.	60% of current Medicare allowable rate.
Injections	<u>Drug – Provider Cost Administration</u> – 50% of Medicare allowable	<u>Drug – Provider Cost Administration</u> – 60% of Medicare allowable
Services without a Medicare allowable	40% of billed charges	40% of billed charges

**PRICING IN-OFFICE PROCEDURES**

Visit our website at <http://www.accesstohealthcare.org/> to use our rate calculator for pricing in-office procedures. (Click on the **Access Medical Providers** link) Note: This tool is not applicable for pricing surgeries.

**OTHER IMPORTANT INFORMATION**

- Referrals: Please fax all referrals to 775-284-1053
- Pathology: *Please do not send specimens to LabCorp as they are not a part of the Access Medical provider network.* Please refer our members to the following Access Medical contracted pathologists only. (Northern Nevada Pathology-Western Pathology Consultants and Nevada State Health Laboratory, Southern Nevada Pathology-Clinical Pathology Laboratories)
- Laboratory testing: *Please **do not refer** our members diagnostic testing or send bloodwork to LabCorp as they are not a part of the Access Medical network.* (Northern Nevada Pathology-Quest Diagnostics or Saint Mary’s Hospital Laboratory or Renown Outpatient Laboratory – Main Campus, Southern Nevada Laboratory- Primex Clinical Laboratories)

***Please do not draw blood in office unless your Access Medical contract allows for discounted lab work.***

For a listing of all Access Medical contracted labs across all regions please refer to the Access Medical provider list which can be found on our website: <http://www.accesstohealthcare.org/> (select the option “Provider List”)